Request for Proposals Ticket to Ride Integrated Technologies RFP #01-15

March 2015



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Overview & Statement of Intent

The Kentuckiana Regional Planning and Development Agency, hereinafter referred to as KIPDA, intends to contract with a vendor to provide professional vanpool and rideshare integrated technology services for its Ticket to Ride Program.

KIPDA's Ticket to Ride Program is a Transportation Demand Management (TDM) Program dedicated to ridesharing. A large portion of the program includes a vanpool service with 80 active vanpools and over 650 active participants. Additional ridematching services are also provided by the Ticket to Ride Program: bikepooling, schoolpooling, and carpooling as well as the administration of the Guaranteed Ride Home Program for its participants as well as any registered Transit Authority of River City (TARC) users.

The Ticket to Ride Program currently uses a variety of technologies to manage its growing users, and recently (2013) upgraded its system to be able to accept payments online for vanpool participants. Current technologies include custom software running in a MS SQL Server environment for billing and vanpool management services; Ridepro software for ride-matching services; online payment services through Authorize.net; webhosting services; website editing software; newsletter editing software; emailing services, Facebook, Twitter, Microsoft Excel, and QuickBooks. These solutions are not integrated causing repeated manual inputs across the variety of solutions currently employed. The variety and lack of integration between systems also makes it difficult to quickly identify a problem when it occurs and get it corrected.

Due to improvements in technology, it is believed that the Ticket to Ride Program may make more efficient and better use of staff and resources with a more integrated approach with a sustained maintenance plan for the technology employed. In addition to a more integrated approach, Ticket to Ride is also moving towards a more integrated approach with fleet management. As already mentioned, there are 80 active vanpools and over 100 vehicles in the entire Ticket to Ride fleet. Basic maintenance, such as oil changes, regular inspections, and ensuring proper tire inflation keep repair costs down and extend the life of the fleet vehicles. It is desired that a more integrated approach to the overall management of the Ticket to Ride system would include some level of fleet management.

Submission of Proposal

The proposal is to be submitted electronically via email in PDF form to alicia.russ @ky.gov no later than 12:00 p.m. noon EST on May 1, 2015. The email shall have "Proposal in Response to RFP #01-15 Ticket to Ride Integrated Technologies DO NOT OPEN" in the subject line. The proposal in PDF format shall not exceed five (5) MB.

Proposals submitted via fax will not be accepted.

General Proposal Information

Please note that upon the completion of the review and evaluation of all proposals submitted in response to this RFP, all proposals shall become public documents of KIPDA and shall be open for review by the public.

KIPDA reserves the right to accept or reject all proposals.

All costs incurred by the proposers in preparing their proposals shall be the responsibility of the proposers.

Communication concerning the RFP and Proposals

All communication in specific reference to this RFP shall be emailed to Alicia Russ (alicia.russ@ky.gov) and should reference RFP #01-15 Ticket to Ride Integrated Technologies. KIPDA will not accept phone calls or faxes for clarifications and shall only be bound by written responses for questions concerning the RFP submitted by proposer via email. **The deadline for the submittal of questions is Monday April 13, 2015.** Responses to all questions submitted will be compiled and placed on the KIPDA website at this address: http://www.kipda.org/Requests_for_Proposals.aspx no later than Friday, April 17, 2015.

Only written responses to written questions will be considered official. These responses will be included in the RFP thereby as an amendment and available for review at http://www.kipda.org/Requests_for_Proposals.aspx no later than Friday, April 17, 2015. Names of vendors submitting questions will not be disclosed in the written responses.

Proposers shall respond to the RFP and its associated addenda and amendments.

Schedule of Proposal Evaluation & Award

RFP is available	April 1, 2015
Deadline for questions from potential proposers	April 13, 2015
KIPDA places responses to all questions received on KIPDA website	April 17, 2015
Proposals are submitted to KIPDA	May 1, 2015
KIPDA completes the evaluation and notifies top candidates for presentation	May 13, 2015
Presentations to KIPDA staff/evaluation committee	May 18-22, 2015
KIPDA awards contract/contract signing	May 29, 2015
Effective date of contract	June 1, 2015

NOTE: KIPDA reserves the right to adjust this schedule as it deems necessary.

Proposal Amendment & Rules for Withdrawal

Prior to the proposal due date, a submitted proposal may be withdrawn by submitting a written request for its withdrawal to KIPDA signed by the proposer and mailed to Alicia Russ in reference to RFP #01-15 Ticket to Ride Integrated Technologies. KIPDA shall not accept any amendments, revisions, or alterations to the proposal after the proposal due date unless formally requested in writing by KIPDA.

Contract Duration

KIPDA intends to enter into one 13-month contract subject to the availability of government funds, with expected contract periods of May 1, 2015 through June 30, 2016. KIPDA reserves the right to extend the final contract, up to five years, on an annual basis based upon reasonable and satisfactory performance.

Estimated Contract Funding

Subject to the availability of government funds, it is anticipated that funding will be \$100,000 for the initial implementation and will not exceed \$45,000 annually thereafter for maintenance and licensing.

Contract Negotiations

KIPDA reserves the right to further clarify and/or negotiate with the best evaluated proposer, subsequent to award recommendation but prior to contract execution, if such is deemed necessary at the discretion of KIPDA.

Assignments & Subcontracting

The proposer must clearly identify in the proposal any intended subcontracts, the scope of work to be subcontracted, and the name(s) of any potential subcontractor(s). All subcontracts require KIPDA's prior approval. The execution of any subcontract(s) by the proposer (prime contractor) shall not relieve said proposer from any contractual obligation to KIPDA.

Pro Forma Contract

A Pro Forma Contract is attached (page 10) which describes the scope of services which KIPDA expects the contractor to provide. Additionally, it includes the terms and conditions considered standard by KIPDA.

Additional Services

If a proposer indicates that services shall be provided beyond those described in the Pro Forma Contract, these additional services may be added to the Contract Document prior to execution.

Independent Price Determination

A proposer shall not be considered for award if the price in the proposal was not arrived at independently without collusion, consultation, communication, or agreement as to any matter relating to such prices with any other proposers or with any competitor. In addition, the proposer is prohibited from submitting more than one proposal or submitting multiple proposals in different form; (i.e., as a prime proposer and as a subcontractor to another prime proposer. Alternate proposals shall result in the disqualification of the proposer.

Should any such action stated above be detected any time during the Contract, the Contract shall be deemed null and void.

Contractor Exceptions to the Pro Forma Contract and/or the RFP

If a proposer has an exception to the scope of services, is unable to provide a listed service or any requested information, or objects to any of the terms and conditions listed in the pro forma contract, the proposal may be deemed non-responsive.

Title VI/Disadvantaged Business Enterprises

KIPDA, in accordance with Title VI of the Civil Rights Act of 1964, 78 Stat. 252, 42 U.S.C. 2000d to 2000d-4 and Title 49 Code of Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, Nondiscrimination in Federally-assisted programs of the Department of Transportation issued pursuant to such Act, hereby notifies respondents that it will affirmatively ensure that in any contract entered into pursuant to this advertisement, disadvantaged business enterprises will be afforded full opportunity to submit letters of interest in response to this invitation and that such businesses are afforded the opportunity to participate as sub-consultants. KIPDA will not discriminate against any respondent on the national of color, in consideration grounds race, sex, or origin for an award.

Proposal Evaluation

The following is a list of the major topic areas required for the proposal. Each topic area shall be evaluated by a selection committee and awarded points based upon the appropriateness, organization, completeness, and quality of your proposal.

TOPIC AREA	POINTS
Organization Size & Staff Qualifications	10
Experience	30
Implementation	30
Ongoing Maintenance & Licensing	30
TOTAL POSSIBLE POINTS	100

In addition to the above evaluation criteria, the selection committee may require the top proposers to provide a presentation of their proposal and their ability to meet KIPDA's stated needs. Each proposer will be allotted approximately 30 minutes, but no more than 60 minutes for their presentation, including questions. A maximum of 5 additional points may be added to the total score after the presentations. The proposer with the highest total point value will be recommended for contract award.

Proposal Format & Requirements

Format

The proposal must address all portions of the RFP as set forth herein; however, proposers may retype and/or otherwise duplicate the forms/questions for proposal submission, provided the revised format includes all of the information required by KIPDA as specified in the RFP.

Organization Information & Staff Qualifications (10 points)

- 1. Provide the organizational history of the company, such as years in business, location of office or offices, form of business (i.e., sole proprietorship, partnership, corporation), etc.
- 2. Has the company and/or any of the company's employees, agents, independent contractors, and/or proposed subcontractors been convicted of, plead guilty to, or pled nolo contendere to any contract crime involving a public contract? YES or NO
 - a. If YES, attach an explanation.
- 3. Has the company been in a contractual relationship with KIPDA before? YES or NO
 - a. If YES, provide the following information:
 - i. Contract Number
 - ii. Term of Contract
 - iii. Division of KIPDA
- 4. Attach a copy of a valid certificate of insurance indicating liability insurance and the amount of liability insurance the company carries.
- 5. Include a brief description of the qualification and experience of each key member of the organization who will be assigned to perform duties and/or services under the contract. The following information should be included in these descriptions:
 - a. Education
 - b. Current position and responsibilities within the organization
 - c. Relevant work experience (number of years, type of experience, description of job duties for each position held)
- 6. Provide information of existing work commitments of the company and the estimated start date for this project based on current commitments.

Experience (30 points)

- 1. Provide three (3) projects undertaken by the company (other than KIPDA) which demonstrate competence in delivering the services described herein. The three should also include the following information:
 - a. Organization Name
 - b. Description of Services Provided
 - c. Contact Person and Telephone Number
 - d. Website Address of the Completed Project
- 2. List any other relevant work experience and references, including KIPDA.

Implementation (30 points)

Provide a concise yet thorough description of your capabilities and plans for accomplishing the requirements of the Outline of Consultant Activities, which is Part IV, Section 3 of the Scope of Work in the Pro Forma Contract (page 24 of this RFP).

Emphasis should be placed on completeness and clarity of content. Information presented should be in enough detail to enable the selection committee to ascertain your understanding of the types of work requested and should essentially outline the method or methods through which the requested services will be provided. A description of how the project will be managed, including associated costs, should include the following:

- A matrix of the project outlining each phase, including a description of the methodology (tasks, staff meetings, etc.), timeframe for completion (anticipated start date and duration), deliverables, needed resources (including data, staff, technology or technologies, associated costs, functionality, and percentage of total project completion.
- Any other requirements needed for implementation.
- A list and description of the maintenance agreement and support, including any warranties that the company will provide in the short and long term.
- A plan for any needed technology documentation and a schedule of training for KIPDA staff.
- A description of the licensing arrangement, including the number of licenses and any restrictions to users outside of KIPDA.
- Description of the arrangement if KIPDA were to purchase and own the source code.

Proposers must bid labor rates, software, licensing, and the option to purchase and own the source code, as stated below. In the event the categories used by the proposer are not the same as those listed herein, the proposer may create categories to correspond to those listed. Labor costs should include project management, data conversion, support services, installation, testing, and training.

Category	Rate	Total Hours	Cost	
Project Manager	\$		\$	
Programmer	\$		\$	
Clerical	\$		\$	
Software			\$	
Licensing			\$	
Source Code Ownership			\$	
Other (please specify)			\$	
TOTAL PHASE COSTS			\$	

Ongoing Licensing and Maintenance (30 points)

Provide a concise yet thorough description of your capabilities and plans for accomplishing the ongoing licensing and maintenance requirements of the Outline of Consultant Activities, which is Part IV, Section 3 of the Scope of Work in the Pro Forma Contract (page XX of this RFP).

Emphasis should be placed on completeness and clarity of content. Information presented should be in enough detail to enable the selection committee to ascertain your understanding of the types of licensing and maintenance required following the completion of the implementation phase of the project. The information should essentially outline the method or methods through which the requested services will be provided. A description of how the project will be managed following completion on an annual basis, including associated costs, should include the following:

- A matrix of the project outlining ongoing maintenance and licensing services, including a
 description of what services are provided as a result of the licensing and maintenance
 agreements, timeframe for completion (anticipated start date and duration), deliverables,
 needed resources (including data, staff, technology or technologies, associated costs,
 functionality, etc..
- Any other requirements needed.
- A list and description of the maintenance agreement and support, including any warranties that the company will provide in the short and long term.
- A plan for any needed technology documentation.
- A description of the licensing arrangement, including the number of licenses and any restrictions to users outside of KIPDA.
- Description of the arrangement if KIPDA were to purchase and own the source code.

Proposers must bid labor rates, software, licensing, and the option to purchase and own the source code, as stated below. In the event the categories used by the proposer are not the same as those listed herein, the proposer may create categories to correspond to those listed. Labor costs should include project management, data conversion, support services, installation, testing, and training.

Category	Rate	Total Hours	Cost	
Project Manager	\$		\$	
Programmer	\$		\$	
Clerical	\$		\$	
Software			\$	
Licensing			\$	
Maintenance			\$	
Source Code Ownership			\$	
Other (please specify)			\$	
TOTAL PHASE COSTS			\$	

PRO FORMA CONTRACT

AGREEMENT BETWEEN KENTUCKIANA REGIONAL PLANNING AND DEVELOPMENT AGENCY

AND

This AGREEMENT, is entered into as of	, by and between the Kentuckiana Regional Planning
and Development Agency, hereinafter referred	to as "KIPDA," and
hereinafter referred to as the "Contractor."	

PART I SPECIFIC PROVISIONS

Whereas, KIPDA desires to engage the Contractor to render professional services hereinafter described in connection with KIPDA's Transportation Planning Work Program to be funded by grants from the Federal Highway Administration (FHWA), whereas, the Contractor has expressed a willingness to render the desired services for the Project; in consideration of mutual covenants, promises and representations herein, the parties hereto agree as follows:

SECTION 1 The Agreement

This Agreement shall consist of this Part I, entitled Specific Provisions; Part II, entitled Terms and Conditions; Part III, entitled Project Budget and Payment; Part IV, entitled Scope of Work; and Attachment A, entitled Debarment.

SECTION 2 Services

The Contractor agrees to perform the services as described in the Scope of Work which is Part IV of this agreement and in accordance with the terms and conditions of this agreement.

SECTION 3 Compensation

The total amount of compensation to be paid by KIPDA to the Contractor for services shall not exceed \$_____. Payment will be made in accordance with the terms and conditions set forth in Part III Project Budget and Payment.

SECTION 4 Period of Performance

This	Agreement	shall	commence	as	of _			and	terminate	as	of
		A	all of the ser	vices	s and	work required	in the	Scope	of Work	shall	be
comp	oleted and pro	esente	d to KIPDA or	or l	pefore	the termination	າ date ເ	ınless a	approved in	n writ	ing
bv KI	PDA.										

SECTION 5 Project Funding

- A. It is expressly understood that funds for this Project are to be expended only for the purpose and activities covered by the Scope of Work and Project Budget.
- B. The total eligible cost of the Project shall not exceed the amount stated in the Project Budget unless approved in writing by KIPDA.
- C. It is expressly understood and agreed that the final invoice/claim shall be submitted to KIPDA no later than twenty-five (25) days after the termination date of this Agreement.

SECTION 6 REQUEST FOR PAYMENT

The Contractor agrees to adhere to all reimbursement procedures of KIPDA during the term of this Agreement. The Contractor must submit a written estimate of costs for eligible work and obtain written approval from KIPDA prior to incurring any costs. Reimbursement for any cost pursuant to this section shall not constitute a final determination by KIPDA of the allowability of such cost and shall not constitute a waiver of any violation of the terms of this Agreement committed by the Contractor. The Contractor shall reimburse KIPDA for all funds spent on said ineligible work.

SECTION 7 Insurance

The Contractor shall comply with all applicable insurance, surety bonds, and qualifications of State and Local law.

SECTION 8 Legal Authority

KIPDA hereby assures and certifies with respect to this Agreement that it possesses the legal authority to execute and administer this Agreement.

·	gional Planning and Development Agency and Ils entered into this Agreement on this day of
Kentuckiana Regional Planning and Development Agency	Contractor

X	
Jack Couch Executive Director	-
DATE:	DATE:
****	****
Approved as to form and legality:	
BY: Mitzi Wyrick KIPDA Counsel	
DATE:	

PART II TERMS AND CONDITIONS

SECTION 1

A. Applicable Laws

- 1. In performance of its obligations pursuant to this Agreement, the Contractor and its subcontractors shall comply with all applicable provisions of Federal, State, and Local law, and obtain the necessary licenses, permits, certificates, or consents which may be required in order to complete the Project. All limits or standards set forth in this Agreement to be observed in the performance of the Project are minimum requirements. If there is a conflict between Federal and State requirements, the Contractor shall inform KIPDA in order that an appropriate resolution may be arranged. The Contractor agrees further that no Federal funds may be used for the payment of ordinary governmental or non-project operating expenses.
- 2. Insofar as any provisions of the Agreement that are not governed by Federal law and the regulations required thereby, or incorporated herein by reference, the provisions then shall be construed and interpreted solely in accordance with the laws of Kentucky. Furthermore, the parties hereto agree that any legal action which is brought on the basis of this Agreement shall be filed in the Jefferson County Circuit Court of the Commonwealth of Kentucky.

B. Subcontracts

- 1. KIPDA shall not be subject to any obligations or liabilities of subcontractors to the Contractor, or any other person not a party to this Agreement in connection with the performance of this Project without its specific written consent.
- 2. The Contractor shall not assign any interest in this Agreement and shall not transfer any interest in the same, or execute any lease, mortgage, lien or subcontract relating to this Agreement or affecting Project services, facilities or equipment, or obligate itself in any manner with any third party with respect to its rights and responsibilities under this Agreement without the prior written consent of KIPDA. The Contractor shall not, by any act or omission of any kind, impair its continuing control over the use of Project facilities or equipment during the useful life thereof. All subcontracts must be approved by KIPDA, in writing, prior to the Contractor executing the subcontract. Any such subcontract approved by KIPDA which exceeds \$25,000 in cost shall contain all of the contract clauses as provided in this agreement.

C. Disputes

Any dispute concerning a question of fact in connection with the work not disposed of by Agreement between the Contractor and KIPDA shall be referred to the Executive Director of KIPDA, or his duly authorized representative, whose decision shall be final.

D. Liability

All grants, payments and obligations of KIPDA under this Agreement are subject to the receipt of funds by KIPDA from the United States Department of Transportation (U.S.D.O.T.) and/or from the Indiana Department of Transportation (INDOT) and the Kentucky Transportation Cabinet (KTC). KIPDA shall not be liable to the Contractor for any failure or delay in performance of its obligations to the Contractor which are the result of any failure or delay in performance between KIPDA and the U.S.D.O.T.

E. Indemnification

- It shall be the responsibility of the Contractor to obtain authorization for use of documents or materials subject to property rights of any private person or other legal entity. The Contractor agrees to indemnify the U.S.D.O.T., the INDOT, KTC, and KIPDA for any damages they might incur as a result of non-negligent use of documents or materials submitted by the Contractor which are subject to property rights of a third party.
- 2. The Contractor agrees to indemnify, defend and hold harmless the U.S.D.O.T., the INDOT, KTC, and KIPDA, and its agents, officers and employees from all claims and suits for loss of or damage to property, including the loss of use thereof and injuries to or death of persons; including the property of officers, agents and employees of the Contractor or its subcontractors; and from all judgments recovered therefrom, and from expenses in defending said claims, or suits, including court costs, attorney's fees and other expenses, caused by any act or omission of the Contractor and/or subcontractors, their respective agents, officers, servants and employees, and not caused by the sole fault or negligence of KIPDA, or its respective agents, officers and employees.

F. Termination and Breach

1. Either party shall have the right to terminate this agreement for convenience at any time upon thirty (30) days written notice served upon the other party by certified or registered mail with return receipt requested; provided, however, that KIPDA may terminate this agreement immediately for cause upon written notice served upon the Contractor by registered mail with return receipt requested. Any failure to make progress, which significantly endangers substantial performance of this Project within a reasonable time, shall be deemed to be a violation of the terms of this Agreement.

- 2. In the event of termination, all finished or unfinished documents or other materials prepared by the Contractor, under this Agreement, at the option of KIPDA, shall be delivered within twenty (20) days to KIPDA and become its property. The Contractor shall be entitled to receive just and equitable compensation for any satisfactory work completed on such documents and materials. The phrase "satisfactory work completed" shall mean to the satisfaction of KIPDA and shall be applied to demand accurate, diligent and able workmanship from the Contractor. If the Contractor fails to make such delivery then the Contractor shall pay to KIPDA any damage it may sustain by reason thereof.
- 3. Upon termination of the Project and cancellation of this Agreement, the Contractor agrees to dispose of any Project equipment in accordance with KIPDA requirements.
- 4. The Contractor shall not be relieved of liability to KIPDA for damages sustained by KIPDA by virtue of any breach of this Agreement by the Contractor. KIPDA may withhold any payments to the Contractor for the purpose of set-off until such time as the exact amount of damages due KIPDA from the Contractor is determined. The Contractor will be reimbursed for all non-cancelable obligations incurred prior to termination. The acceptance of a remittance by KIPDA of any or all Project funds previously received by the Contractor or the closing out of Federal, INDOT, and KTC financial participation in the Project shall not constitute a waiver of any claim which KIPDA, INDOT, KTC or the U.S.D.O.T. may otherwise have arising out of this Agreement.

SECTION 2

A. Nondiscrimination

The following conditions are applicable:

State Law

Pursuant to Indiana Code 22-9-1-10 and the Governor's Code of Fair Practice of Kentucky, the Contractor and its subcontractors, if any, shall not discriminate against any employee or applicant for employment, to be employed in the performance of work under this Agreement with respect to hire, tenure, terms, conditions or privileges of employment or any matter directly or indirectly related to employment, because of race, color, religion, sex, handicap, national origin, age or ancestry. Breach of this covenant may be regarded as a material breach of the contract. Pursuant to State law, the Contractor agrees as follows:

(a) The Contractor will not discriminate against any employee or applicant for employment because of race, religion, color, national origin, ancestry, sex or age (40 or older). The Contractor will take affirmative action to ensure that applicants are employed and that employees are treated during employment without regard to their race, religion, color, national origin, ancestry, sex, age (40 or older), or handicap. Such action shall include, but not be limited to the following: employment, upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms

of compensation; and selection for training, including apprenticeship. The Contractor agrees to post in a conspicuous place, available to employees and applicants for employment, notices setting forth the provisions of this nondiscrimination clause.

- (b) The Contractor will, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive consideration for employment without regard to race, religion, color, national origin, ancestry, sex, age (40 older), or handicap.
- (c) The Contractor will send to each labor union or representative of workers with which he has a collective bargaining agreement or other contract, or understanding, a notice advising the said labor union or workers' representative of the Contractor's commitments under this section, and shall post copies of the notice in conspicuous places available to employees and applicants for employment. The Contractor will take such action with respect to any subcontract or purchase order as the administering agency may direct as a means of enforcing such provisions, including sanctions for noncompliance.

2. Federal Law-42 USC 2000e

The Contractor shall comply with 42 USC 2000e, the terms of which are incorporated by reference and made a part of this Agreement. Breach of this covenant may be regarded as a material breach of the contract.

The Contractor and any agent of the Contractor, in the performance of the work under this Agreement, shall comply with 42 USC 2000e, provided the Contractor has fifteen or more employees for each working day in each of twenty or more calendar weeks in the current or preceding calendar year. 42 USC 2000e states in part that it shall be unlawful for the Contractor to:

- (a) Fail or refuse to hire or to discharge any individual, or otherwise to discriminate against any individual with respect to compensation, terms, conditions, or privileges of employment, because of such individual's race, color, religion, sex, or national origin; or
- (b) To limit, segregate, or classify its employees or applicants for employment in any way which would deprive or tend to deprive any individual of employment opportunities or otherwise adversely affect any individual's status as an employee, because of such individual's race, color, religion, sex or national origin.

3. Federal Law-49 CFR Part 2

The Contractor shall comply and shall assure the compliance by subcontractors under this Agreement with all the requirements imposed by Title VI of the Civil Rights Act of 1964, as amended. Accordingly, the Contractor shall comply with the U.S. Department of Transportation Regulations, Title 49, Code of Federal Regulations, Part 21 through Appendix A and 23 CFR 710.405(b), which are herein incorporated by reference and made a part of this Agreement. Title 49, Code of Federal Regulations, Part 21, effectuates 42 USC 2000e above. Pursuant to 49 CFR Part 21, the Contractor agrees as follows:

- (a) The Contractor, with regard to the work performed by it after award and prior to completion of the contract work, will not discriminate on the grounds of race, color, or national origin in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The Contractor will not participate either directly or indirectly in the discrimination prohibited by Section 21.5 of the regulations, including employment practices when the contract covers a project set forth in Appendix B of the regulations.
- (b) In all solicitations either by competitive bidding or negotiation made by the Contractor for work to be performed under a subcontract, including procurement of materials or equipment, each potential subcontractor or supplier shall be notified by the Contractor of the Contractor's obligation under this Agreement and the regulations relative to nondiscrimination.
- (c) The Contractor will provide all information and reports required by the regulations, or directives issued pursuant thereto, and will permit access to its books, records, accounts, and other sources of information, and its facilities as may be determined by KIPDA, the INDOT, KTC, or the U.S.D.O.T. to be pertinent to ascertain compliance with such regulations or directives. Where any information required of the Contractor is in the exclusive possession of another who fails or refuses to furnish this information, the Contractor shall so certify to KIPDA, INDOT, KTC, or the U.S.D.O.T. as appropriate, and shall set forth what efforts it has made to obtain the information.
- (d) In the event of the Contractor's noncompliance with the nondiscrimination provisions of this Agreement, KIPDA shall impose such contract sanctions as it, the INDOT, KTC, or the U.S.D.O.T. may determine to be appropriate, including, but not limited to, suspension or termination or refusal to grant or to continue federal financial assistance or by any other means authorized by law.

4. Incorporation of Provisions

The Contractor will include the provisions of Section 2A in every subcontract, including procurement of materials and leases of equipment, unless exempt by the regulations or directives issued pursuant thereto. The Contractor will take such action with respect to any

subcontract or procurement as KIPDA, the INDOT, KTC, or the U.S.D.O.T. may direct as a means of enforcing such provisions including sanctions for noncompliance. In the event the Contractor becomes involved in, or is threatened with, litigation with a subcontractor or supplier as a result of such direction, the Contractor may request KIPDA to enter into such litigation to protect the interests of KIPDA and, in addition, the Contractor may request the United States to enter into such litigation to protect their interests.

B. <u>Disadvantaged Business Enterprises</u>

- 1. It is the policy of KIPDA and the U.S. Department of Transportation that disadvantaged business enterprises as defined in 49 CFR Part 23 shall have the maximum opportunity to participate in the performance of contracts or subcontracts financed in whole or in part with Federal funds under this Agreement. Consequently, the DBE requirements of 49 CFR Part 23 apply to this Agreement.
- 2. The Contractor or its subcontractor agrees to ensure that disadvantaged business enterprises as defined in 49 CFR Part 23 have the maximum opportunity to participate in the performance of contracts and subcontracts financed in whole or in part with Federal funds provided under this Agreement. In this regard, the Contractor or its subcontractor shall take all necessary and reasonable steps in accordance with 49 CFR Part 23 to ensure that disadvantaged business enterprises have the maximum opportunity to compete for and perform contracts. The Contractor and its subcontractors shall not discriminate on the basis of race, color, national origin, or sex in the award and performance of U.S.D.O.T. assisted contracts.
- 3. The Contractor agrees to document the steps it has taken to obtain disadvantaged business enterprise participation, including, but not limited to, efforts to contract or negotiate with disadvantaged business enterprises for specific work. Such documentation shall include at a minimum the names, addresses, and telephone numbers of disadvantaged business enterprises that were contacted; and a description of the information provided to disadvantaged business enterprises regarding the type of work to be performed.
- 4. If as a condition of assistance the Contractor has submitted and KIPDA and the State have approved a disadvantaged business enterprise program which the Contractor agrees to carry out, this program is incorporated in this agreement by reference. This program shall be treated as a legal obligation and failure to carry out its terms shall be treated as a violation of this agreement. Upon notification to the Contractor of its failure to carry out the approved program, KIPDA shall impose such sanctions as noted in 49 CFR Part 23, Subpart E, which sanctions may include termination of the Agreement or other measures that may affect the ability of the Contractor to obtain future Federal funding.

C. Nondiscrimination Pertaining to Persons with Disabilities

The Contractor agrees to comply with the provisions of Section 504 of the Rehabilitation Act of 1973, PL-93-112, and with all applicable requirements under the Americans with Disabilities Act of

1990, PL-101-336, and applicable federal regulations (49 CFR Parts 27, 37 and 38 and 29 CFR Part 1630).

D. <u>Prohibited Interests</u>

- 1. No officer, member or employees of KIPDA, INDOT, KTC, and no member of the KIPDA Board or the State governing body, and no other public official of the governing body of the State in which the project is situated or being carried out who exercises any functions or responsibilities in the review or approval of the undertaking or carrying out of this project shall participate in any decision relating to this Agreement which affects his personal interest or have any personal or pecuniary interest, direct or indirect, in this Agreement or the proceeds thereof during his tenure or for one year thereafter.
- 2. No member of or delegate to the Congress of the United States, shall be admitted to any share or part of this Agreement or to any benefit arising therefrom.

E. <u>Compliance With Environmental Standards</u>

The Contractor shall comply with all applicable standards, orders, or requirements issued under Sections 114 and 306 of the Clean Air Act 49 USC 1857 (h), Sections 308 and 508 of the Clean Water Act 33 USC 1368, Executive Order 11738, and Environmental Protection Agency regulations 40 CFR Part 15, which prohibit the use under non-exempt Federal contracts, grants or loans of facilities included on the EPA List of Violating Facilities. The Contractor shall notify KIPDA of the receipt of any communication from EPA indicating that a facility to be utilized in the Project is under consideration for listing by EPA.

SECTION 3 Miscellaneous

A. Bonus or Commission

The Contractor warrants that it has not paid, and also agrees not to pay, any bonus or commission for the purpose of obtaining an approval by KIPDA which may be necessary in connection with carrying out this Agreement.

B. Covenant Against Contingent Fees

The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee. For breach or violation of this warranty, KIPDA shall have the right to annul this Agreement without liability or at its discretion, to deduct from the compensation to be paid under this Agreement, or otherwise recover, the full amount of such commission, percentage, brokerage or contingent fee.

C. Successors and Assigns

KIPDA and the Contractor each binds itself, its partners, successors, executors, administrators, and assigns to the other party to this Agreement, and to the partners, successors, executors, administrators, and assigns of such other party in respect to all promises of this Agreement.

D. Severability

If any part or provision of this Agreement is held invalid, the validity of the remaining provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Agreement did not contain the particular part or provision held to be invalid.

E. Funding Cancellation

If the U.S.D.O.T., the INDOT, or KTC makes a written determination that funds are not appropriated or otherwise available to support continuation of performance of this Agreement, the Agreement shall be canceled. A determination by the U.S.D.O.T., the INDOT, or the KTC that funds are not appropriated or otherwise available to support continuation of performance shall be final and conclusive.

F. Patent Rights and Copyrights

- 1. No invention conceived or first actually reduced to practice in the course or under this Agreement by the Contractor or any subcontractor which is or may be patentable under the patent laws of the United States of America or any foreign country may be patented without the written authorization of the U.S.D.O.T. The Contractor shall include a similar clause in all of it subcontracts. All disputes arising out of patent rights shall be governed by the rules and regulations pertaining to patents as issued by the U.S.D.O.T.
- Unless KIPDA purchases the source code developed in this project, the Contractor shall be free
 to copyright material developed under this Agreement with the provisions that KIPDA, the
 INDOT, KTC, and the U.S.D.O.T. reserve a royalty-free, non-exclusive, and irrevocable license
 to reproduce, publish or otherwise use, and authorize others to use the work for government
 purposes.

G. Ownership of Documents

- 1. All documents, including tracings, drawings, reports, data, and records, as instruments of service, are to be the joint property of the INDOT, KTC, KIPDA and the Contractor. During the performance of the services provided herein, the Contractor shall be responsible for any loss or damage to the documents, herein enumerated.
- Pursuant to Section 8136 of the Department of Defense Appropriations Act for Fiscal Year 1989, the Contractor shall clearly set forth in any statement, press release, request for proposal, bid solicitation, or other document describing projects or programs funded in whole

or in part with U.S.D.O.T. funding information concerning the use of those U.S.D.O.T. funds. All reports published by the Contractor shall contain the following credit reference:

Preparation of this report has been financed through KIPDA, the Federal Highway Administration, the Kentucky Transportation Cabinet, and the Indiana Department of Transportation. This financial assistance notwithstanding, the contents of this report do not necessarily reflect the official views or policies of the funding agencies. Accuracy of the information presented herein is the responsibility of the "Contractor."

H. Special Terms and Conditions:

Should any of these special terms and conditions conflict with any other terms or conditions of this contract, these special terms and conditions shall control.

- 1. The Contractor agrees to indemnify and hold harmless KIPDA as well as officers, agents and employees of KIPDA, from all claims, losses, or suits accruing or resulting to any contractors, subcontractors, laborers, and any person, vendor or corporation who may be injured or damaged by the Contractor or any subcontractor(s) during the performance of this Contract. KIPDA shall give the Contractor written notice of such claim or suit and full right and opportunity to conduct the Contractor's own defense thereof, together with full information and all reasonable cooperation.
- 2. In the event that a provision of this contract is rendered invalid or unenforceable, or declared null and void by any court of competent jurisdiction, the remaining provisions of this contract remain in full force and effect.
- 3. This Contract, its attachments, exhibits, and any documents incorporated by reference, constitute the entire agreement between the parties and supersedes any prior agreements, written or verbal, relating to the subject matter of this contract.

PART III PROJECT BUDGET AND PAYMENT

SECTION 1

In no event shall the maximum liability of KIPDA under this contract exceed \$100,000 for initial implementation and shall not exceed \$50,000 annually for ongoing support, licensing, and related items. The budget provided herein must encompass all labor, software, licensing, and maintenance costs of the integrated technology solution. This includes all direct and indirect costs, including, but not limited to, overhead, profit, clerical support, materials, supplies, managerial support, and all documents, forms, and reproductions. Time spent traveling to and from a work site or employee's normal workstation is not reimbursable.

SECTION 2

For each phase of the project, the contractor must provide an outline of the deliverables and the associated costs using the following (or similar) format:

Category	Rate*	Total Hours	Cost	
Project Manager	\$		\$	
Programmer	\$		\$	
Clerical	\$		\$	
Software			\$	
Licensing			\$	
Maintenance			\$	
Source Code Ownership			\$	
Other (please specify)			\$	
TOTAL PHASE COSTS**			\$	

^{*}The rates by category type are firm for the duration of this contract and are not subject to escalation for any reason.

SECTION 3

Equipment purchases and/or out of town travel must have the prior written permission of KIPDA. Out of town travel must comply with KIPDA Travel Regulations. KIPDA has adopted CFR 41 Part 301-10, "Transportation Expenses," as its travel regulations.

SECTION 4

The Contractor shall maintain all original invoices with all the necessary supporting documentation. Billings to KIPDA will include, at a minimum, a detailed listing of actual expenses and the total amount due the Contractor for the project invoiced. The invoice will also include a narrative detailing the work that was completed. Invoices must be signed by the person who signed this contract or their designee.

^{**}This budget may only be amended by written agreement of both parties.

SECTION 5

The payment of an invoice by KIPDA shall not prejudice KIPDA's right to object to or question any invoice in relation thereto. Such payment by KIPDA shall neither be construed as acceptance of any part of the work or service provided nor as an approval of any costs invoiced therein. The Contractor's invoice shall be subject to reduction for amounts included in any invoice or payment theretofore made which are determined by KIPDA not to constitute allowable costs. Any payment shall be reduced for over-payments, or increased for under-payments on subsequent invoices.

SECTION 6

KIPDA reserves the right to deduct from amounts which are or shall become due and payable to the Contractor under this or any contract between the parties any amounts which are or shall become due and payable to KIPDA by the Contractor.

SECTION 7

KIPDA shall not be subject to any obligation or liabilities by subcontractors of the Contractor, or any other person not party to this Agreement in connection with the performance of this service without KIPDA's specific written consent.

PART IV SCOPE OF WORK

SECTION 1: Background

Ticket to Ride (TTR) is a Transportation Demand Management Program administered by KIPDA. The largest component of TTR is vanpooling. A large portion of the program includes a vanpool service with 80 active vanpools and over 650 active participants. Additional ridematching services are also provided by the Ticket to Ride Program: bikepooling, schoolpooling, and carpooling as well as the administration of the Guaranteed Ride Home Program for its participants as well as any registered Transit Authority of River City (TARC) users.

In partnership with the Transit Authority of River City (TARC), KIPDA provides 12- and 15-passenger vans to commuters to share a ride to work with others commuting at the same time on the same route. A vanpool typically meets at a central location (park and ride lot) and the driving is done by one or more of the commuters in exchange for a free ride or credit on their monthly bill.

TTR currently has 80 active vanpools with 7-15 commuters in each vehicle. Daily commutes range from 30 to 90 miles. The vanpool program is open to commuters that live and/or work within the KIPDA nine-county region, which includes Clark and Floyd counties of Indiana; and Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer and Trimble counties in Kentucky. The minimum allowed commute for a vanpool is 15 miles. Currently, TTR has a fleet of 111 vans.

KIPDA funds the program through Federal funds and vanpool participant fees. Responsibilities are shared between KIPDA and TARC: KIPDA manages the program's marketing, vanpool formation, customer service, coordination of maintenance with drivers and TARC, and member billing. TARC maintains the fleet, including the purchase of vehicles, providing liability insurance, maintenance and repairs, and accounting functions.

TTR currently uses a variety of technologies to manage its growing users, and recently (2013) upgraded its system to be able to accept payments online for vanpool participants. Current technologies include custom software running in a MS SQL Server environment for billing and vanpool management services; Ridepro software for ride-matching services; online payment services through Authorize.net; webhosting services; website editing software; newsletter editing software; emailing services, Facebook, Twitter, Microsoft Excel, and QuickBooks. These solutions are not integrated causing repeated manual inputs across the variety of solutions currently employed. The variety and lack of integration between systems also makes it difficult to quickly identify a problem when it occurs and get it corrected.

SECTION 2: Goals & Objectives

Due to improvements in technology, it is believed that the Ticket to Ride Program may make more efficient and better use of staff and resources with a more integrated approach with a sustained maintenance plan for the technology employed. In addition to a more integrated approach, Ticket to

Ride is also moving towards a more integrated approach with fleet management. As already mentioned, there are 80 active vanpools and over 100 vehicles in the entire Ticket to Ride fleet. Basic maintenance, such as oil changes, regular inspections, and ensuring proper tire inflation keep repair costs down and extend the life of the fleet vehicles. It is desired that a more integrated approach to the overall management of the Ticket to Ride system would include some level of fleet management. Ticket to Ride, due to funding sources, is required to report data monthly as well as annually, to the National Transit Database.

Our customers, the general public, in addition to our current vanpool members, would also benefit by being able to more easily access information about the Ticket to Ride Program and our various services online and through various forms of social media, such as Facebook and Twitter.

The ideal integrated technology solution would meet the following Goals and Objectives:

Goal I: More User Friendly and less Resource-Intensive Interface Objectives

- 1. Allow existing vanpool members to easily access and submit monthly reporting requirements, such as the vanpool roster, daily mileage log, expense forms, etc.
- 2. Allow existing vanpool members to pay their monthly bills online securely as well as view their account history, including changing vanpools.
- 3. Allow the general public to use the website to locate existing vanpools based on origin and destination, as well as time, and directly contact the POC of the vanpools for seat availability.
- 4. Allow the general public immediate feedback concerning other ridesharing options currently in our RidePro database, such as carpool, bike pool, and school pool.
- 5. Synchronize data (or contain data in a singular database) between databases that would allow for accurate monthly billing based on mileage, fuel and oil expenses, number of riders, insurance costs, maintenance costs, etc.
- 6. Integrate the use of social media as a way to inform vanpool members who opt in to get updates, advertise seat availability, and participate in vanpool incentive programs.
- 7. Allow Ticket to Ride staff to manually adjust invoices when necessary; this would include a note field with date and initials required for the staff member making the adjustment.
- 8. Allow Ticket to Ride staff to more easily and readily replace/update forms and agreements online for both vanpool members as well as the general public.
- 9. Allow vanpool members to complete any needed forms (such as the Ticket to Ride Member Agreement) online; these would be then forwarded to TTR staff.
- 10. Allow TTR staff to develop queries of current and past members, to include, but not limited to, all approved drivers, Points of Contacts (POCs), and current members.
- 11. Allow for the electronic archive and storage of vanpool member records who have cancelled their membership.
- 12. Provide a means to easily transfer member records and other information as necessary from existing systems to the new system.
- 13. Provide a method (possibly through the use of PDF) to offer static forms and materials to parties from the website.

14. Provide (possibly with the use of PDF) electronic versions of all forms submitted to Ticket to Ride, such as the Member and Driver Agreement forms, member information, etc. for record-keeping purposes.

Goal II: More Integrated Fleet Management Objectives

- 1. Track the inventory of current vehicles, which would include the year, make, model, VIN, and maximum seating of each van.
- 2. Track the current condition of each van based on the Ticket to Ride Condition Reports.
- 3. Track the current maintenance history and activity of each van, which would include the ability to forecast (based on average monthly mileage), when each van should receive an oil change (every 3,000 miles) and maintenance inspection and detailing (every 9,000 miles) and alert Ticket to Ride Maintenance staff and the van's POC (if not an additional back-up driver) via email when those are due. This would also include the ability to manually input additional maintenance and repair issues that arise when necessary. The manual input should have a Notes field as well as a requirement for the Date and an Initials field for the staff person inputting the information.
- 4. Track the routes (via GPS), speeds, and mileage of each van with the availability to locate each van via web interface. If possible, include the alert to the POC and TTR Maintenance staff of other mechanical issues, such as tire inflation, check engine light, etc.

Goal III: Improved Billing Process for Ticket to Ride Staff and Vanpool Members

- 1. Develop "real-cost" billing on vanpool members based on the number of miles driven (possibly gathered from the Integrated Fleet Management solution), fuel expenses, the number of members in a vanpool, and the maintenance and insurance costs in a month.
- 2. Develop an electronic system where vanpool members would be able to see their account and pay their bill online (our current online provider for payment is Authorize.net; if another system is suggested, please provide reasoning as to why), and receive a receipt via email of their payment. In addition, this system would integrate the payment information to automatically update TTR member records.
- 3. Electronic bill delivery would be via email for those members wanting ebills; the system would then generate a paper invoice to mail to those members still receiving paper statements.
- 4. Manual discounts and adjustments need to be made to member accounts from time to time, so there must be a method in the system to adjust statements of individual members as well as record the Date, the TTR staff person making the adjustment and the reason for the adjustment. Any adjustments should be reflected in the regular statement each member receives whether electronic or hard copy.
- 5. The system should recognize the difference between a deposit, which is required of all members, and a regular payment. Deposits must also be refundable in the event a member cancels his or her account.

Goal IV: Marketing & Promotional Tool Integration Objectives

- 1. This solution would likely be web-based to allow for the Ticket to Ride staff to take a laptop to promotional events and be able to discern seat availability on existing vanpools and/or form new vanpools and/or other ridesharing solutions (carpools, bike pools, and school pools) in real time.
- 2. Allow the integration of social media for Ticket to Ride promotional events and contests.
- 3. Allow for the development of targeted media for employers and employees as well as being able to target geographically.

Goal V: Generate Data as required by the National Transit Database (NTD)

- 1. Generate monthly and annual data as required for the National Transit Database. Requirements for data can and do change over time; the most recent requirements are available from http://www.ntdprogram.gov/ntdprogram/, specifically the following:
 - a. urban reporting (http://www.ntdprogram.gov/ntdprogram/annual.htm)
 - b. monthly reporting (http://www.ntdprogram.gov/ntdprogram/ridership.htm)
 - c. safety and security reporting (http://www.ntdprogram.gov/ntdprogram/safety.htm)

Attachment A

DEBARMENT CERTIFICATION

This certification applies to the CONSULTANT or any person associated therewith in the capacity of owner, partner, director, officer, principal investor, project director, manager, auditory, or any position involving the administration of Federal funds.

Instructions for Certification

- 1. By signing and submitting this Contract, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with KIPDA's determination whether to enter into this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when KIPDA determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to whom this Contract is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "proposal," and voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact KIPDA for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this Contract that should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in his covered transaction unless authorized by KIPDA when entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this Contract that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by KIPDA entering into this covered transaction without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible or voluntarily excluded from the covered transaction unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, KIPDA may terminate this transaction for cause or default.

<u>Certification Regarding Debarrment, Suspension and other Responsibility Matters - Primary</u> Covered Transactions

- 1. The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
 - A) Are not presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from covered transactions by any Federal department or agency;
 - B) Have not within a three-year period preceding this Contract been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain or performing a public (Federal, State, or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
 - C) Are not presently indicated for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
 - D) Have not within a three-year period preceding this Contract had one or more public transactions (Federal, State or local) terminated for cause or default.
- 2. Where the prospective primary participant is unable to certify to any of the statements in this certification such prospective participant shall attach an explanation to this proposal.

	By(SIGNATURE)
	(TITLE)
	said County and State personally appear
	, who swore to and acknowledged the truth of the statements in day of, 2015.
	By(SIGNATURE - NOTARY PUBLIC)
My Commission Expires	, , , , , , , , , , , , , , , , , , ,
(COUNTY OF RESIDENT)	(PRINTED OR TYPED)